

PRICE LIST

SPECIFIC COSTS AND COMPENSATIONS

	VAT incl.	VAT excl.
FEES FOR UNDO		
New SIM Card request	10,00 €	8,26 €
Service restoration after suspension/restriction	Free	Free
Unpaid invoice reminders (as of the 2 nd reminder)	10 €	8,26 €
Administrative fees for the outsourcing of the debt collection	- 20 € if the outstanding amount is less than or equal to 150 €; - 30 € plus 10% of the amount due on the portion between 150.01 and 500 € if the outstanding amount is between 150.01 and 500 €; - 65 € plus 5% of the amount owed on the portion exceeding 500 €, up to a maximum of 2,000 € if the amount owed exceeds 500 €	
Repeated request for copy of bill (per copy)	4,50 €	3,72 €
Rejected payment (per rejection)	5,00 €	4,13 €
COMPENSATION FOR CUSTOMER		
Compensation in event of wrongful termination of services or wrongful billing of reminder fees	5,00 €	4,13 €